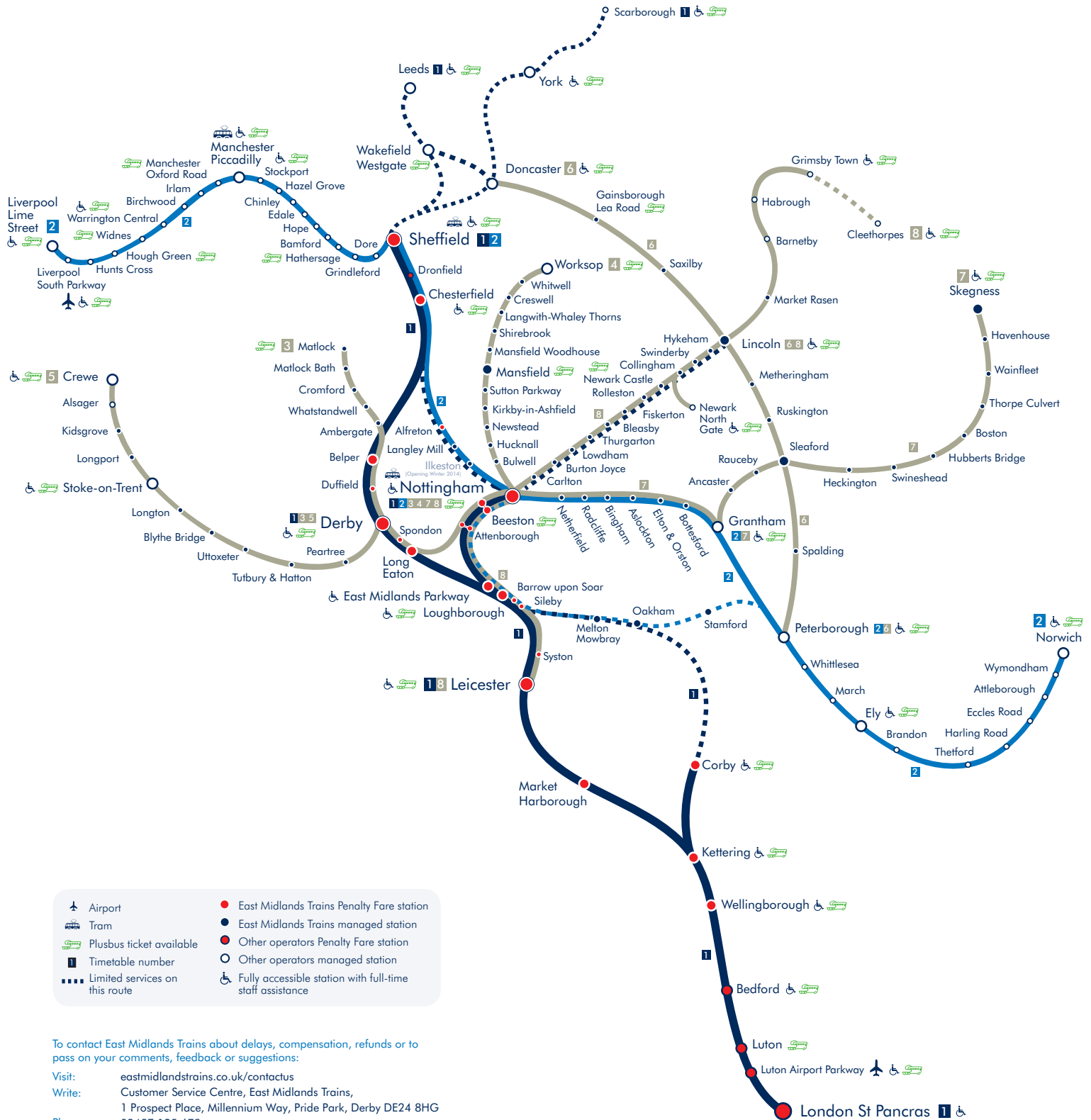


# OUR NETWORK



To contact East Midlands Trains about delays, compensation, refunds or to pass on your comments, feedback or suggestions:

Visit: [eastmidlandstrains.co.uk/contactus](http://eastmidlandstrains.co.uk/contactus)  
 Write: Customer Service Centre, East Midlands Trains,  
 1 Prospect Place, Millennium Way, Pride Park, Derby DE24 8HG  
 Phone: 03457 125 678  
 Twitter: @EMTrains

For East Midlands Trains Lost Property call  
 03457 125 678, and select option 5, then 1

For Assisted Travel call  
 03457 125 678, and select option 3

National Rail Enquiries telephone number and website  
 03457 48 49 50 or text 84950 / [nationalrail.co.uk](http://nationalrail.co.uk)